CIDNY Consumer Rights and Responsibilities

Did you know that you have certain rights and responsibilities as a CIDNY consumer? Here is a selection of those rights and responsibilities, but you can get a full copy in our waiting area, request one from your benefits counselor, or see it online here: https://www.cidny.org/services/.

Your Rights as a CIDNY Consumer
You have the right to receive services without regard to your disability, age, race, color, sexual orientation, religion, marital status, gender, national origin or sponsor.

You have the right to receive services in the language that you sign, speak, read and/or write.

You have the right to request and receive reasonable accommodations.

Confidentiality
We understand that information about you is personal. We are committed to protecting the privacy of your confidential information.

Complaints and Appeals
You have the right to object to or disagree with a proposed plan of action to address your concerns. You have the right to a timely investigation of your complaint without fear of reprisal.

Your Responsibilities as a CIDNY Consumer
Consumers are expected to treat staff, volunteers and other consumers with courtesy...Not using verbally threatening or abusive language and behavior.

Appropriate Office Etiquette
You are expected to adhere to CIDNY’s office etiquette, specifically as it relates to:

- Ensuring that all cellular telephones or electronic equipment that emit ringing or beeping noises are turned off or set to vibrate.
- Ensuring compliance to CIDNY’s policy of maintaining a fragrance-free environment, by not wearing any fragrances or perfumes when coming onto CIDNY’s premises.

This is just a short selection of the complete rights and responsibilities document.

Staff Changes and New Opportunities

Dickey Dolma Lama, MSW, is now the Director of Transition Programs (MFP/OHS), after working as a Transition Specialist with CIDNY. Open Doors and the Olmstead Housing Subsidy are two programs that help people with disabilities transition out of institutions and back into the community. The Open Doors program is hiring more staff—specifically Transition Specialists—to address the growing number of referrals. (See our website at https://www.cidny.org/jobs/ for job postings.) We have a new Education and Outreach Specialist, Cheri Glover, who will be doing outreach in Long Island and part of Queens. Please note that soon the Olmstead Housing Subsidy program will not be able to take new referrals because we have maxed out our capacity until further notice.

Deirdre Garrett-Scott is the new Director of the Long-Term Care Ombudman Program (LTCOP). Previously, she was the Brooklyn Borough Supervisor for LTCOP. LTCOP volunteer ombudsmen advocate for residents in nursing homes and other long-term care facilities on issues ranging from food preferences to transitioning out of institutions to improving care. We are also hiring for an Ombudsman Borough Supervisor position (see https://www.cidny.org/jobs/ for details). Congratulations to both Dickey and Deirdre!

Get Help with Supportive Housing and 2010E Forms

NY Connects at CIDNY can now help with Supportive Housing Applications and 2010E forms!

The search for suitable housing in NYC continues to be a challenge. Many in our community need additional support. You or someone you know with particular
needs may qualify for supportive housing.

CIDNY is proud to announce that through its trusted NY Connects program we now assist individuals and providers with completing and submitting 2010E forms.

To see if you qualify, and for a complete benefits check-up, call us at 1-844-862-7930. You will be connected directly to one of our knowledgeable counselors who will guide you through the application process. You can also fill out this form online and someone will reach out to you: [www.cidny.org/nyconnects/](http://www.cidny.org/nyconnects/).

**Election Dates 2018**

**General Election November 6, 2018**

October 12 - Mail Registration for General Election: Last day to postmark application for registration for general election. The last day it must be received by Board of Elections is October 17, 2018.

October 12 - In person registration for General Election: Last day application for registration must be received by Board of Elections to be eligible to vote in general election. If honorably discharged from the military or you have become a naturalized citizen since October 13, you may register in person at the Board of Elections up until October 27.

October 12 - Last day for change of address.
October 17 - Last day for change of party enrollment.

You MUST update information such as a change in name, address, or party enrollment in order to stay registered to vote.

- **MyDMV** ([dmv.ny.gov](http://dmv.ny.gov)) service allows you to update the information you have on file with the Board of Elections online. To use the DMV site, you must have a driver’s license or a non-driver ID. You may also update your information by mail, using a new voter registration form.

- We encourage everyone to get out and vote. We need to be seen and heard so that our concerns are taken seriously. Let them know we are active, we vote, and we are watching what they say and do.

- If you need help registering to vote or changing your address, please contact Monica Bartley at mbartley@cidny.org or 646-442-4152. You can also contact your CIDNY benefits counselor who can help you.

Financial Planning for People with Disabilities

Don't miss this financial planning workshop coming up this fall. It was developed by professionals from the Financial Planning Association (FPA) specifically for CIDNY. If you’re interested in attending, please RSVP to the number below.

**Building a Better Budget (Wednesday, October 24, 3 p.m.)**

Join us to learn more about building a budget on a low income. In this presentation, we will discuss:

- Why you need a budget
- How to build a budget based on your values, goals and priorities
- How to plan for irregular expenses
- What to do if your expenses aren't what you predicted
- Why you shouldn't feel controlled by your budget

Please **RSVP to Laurette at 212/674-2300 by Wednesday, October 17.** If you need an accommodation like large print or ASL, please let us know at least one week before the workshop.

**Immigrants Under Attack**

At the end of September, the Department of Homeland Security released a proposed rule that would fundamentally change long-standing immigration policy.

Historically, people coming to this country had to demonstrate that they were not likely to become primarily dependent on government by not using two benefits: cash benefits and long-term care. Using these benefits could make them a "public charge," making them ineligible to come to this country or for lawful permanent resident (green card) status. The proposed rule would add important work supports that immigrants are eligible for: Medicaid, SNAP (food stamps), and housing assistance. CIDNY is concerned about the impact of this proposed rule on the health and wellbeing of immigrants with disabilities as well as the 1 in 4 direct care workers who are immigrants caring for people with disabilities.

Stay tuned for updates. There will be a 60-day comment period once they are published.
NEED HELP?
Walk in to get the help you need. Staff will be available during these times for housing and benefits-related help.

Walk-In Days—Manhattan
Every Monday and Tuesday, 10 a.m. to 1:30 p.m.
Every Thursday from 10 a.m. to 3 p.m.

*** Beginning October 15, walk-in hours in Manhattan will end at 2 p.m. on Monday, Tuesday, and Thursday. ***

Walk-In Day—Queens
Every Monday 10 a.m. to 3 p.m.

October 8 – Columbus Day/Indigenous People’s Day – Office Closed

CIDNY’s Writers’ Group
Thursdays from 3:30-5:30 p.m. A facilitated, non-judgmental writing group that promotes individual expression and creativity in a supportive atmosphere.

CIDNY Action Network (CAN) Meeting
Wednesday, October 17, 1-3:30 p.m.
How does where you live impact your life?
Where We Live NYC is a collaborative City-led process to promote fair housing, confront segregation, and take action to advance opportunity for all. The City of New York needs to hear from you to develop policy solutions and actionable strategies that move us towards a more just and inclusive city. Come to a Community Conversation to share:

- Why do you live where you live?
- How does where you live impact your access to opportunity?
- What does a successful neighborhood look like to you?

Join us and other advocates as we make our voices heard. RSVP for events, contact Laurette at 212/674-2300 or info@cidny.org. For events in Queens or if you only speak Spanish, RSVP to Jose at 646/442-1520 or jmera@cidny.org. If you need an accommodation, such as large print or interpretation services, let us know by Wednesday, October 3.

Housing Workshops
Wednesday, October 10, 10 a.m. to 12 p.m. - Manhattan
Wednesday, October 31, 10 a.m. to 12 p.m. - Queens
CIDNY’s housing workshop covers housing options: NYCHA, HPD, HUD listings; NYC Housing Connect and other programs; what you qualify for; income and family size; and how to get and go over your credit report. CIDNY is a full-service center and other benefits will be discussed; we don’t offer housing, but can provide information and assist with applications.

Movie Night Returns
Fighting Temptations, Wednesday, October 17, 3:30 - 5:30 p.m.
Darrin Hill returns to his hometown to claim the inheritance but before he can collect the money, he must fulfill his aunt’s final wish: to create a local choir. When Darrin meets Lilly, a beautiful jazz singer with a heavenly voice, he sees Lilly as the answer to his prayers.
Genres: Comedy, Faith and Spirituality, Arts, Entertainment, and Culture
Starring: Beyoncé, Cuba Gooding Jr., Wendell Pierce

MTA Board Meeting
Wednesday, October 24 from 9 a.m. to 12 p.m. at MTA Headquarters, 2 Broadway between Beaver and Stone Sts., in lower Manhattan.
Please arrive 45 minutes early and bring a photo ID. Upon arrival, people can choose to sign up to speak during the meeting. There is a two-minute limit for speakers. Join with us and other advocates as we make our voices heard. RSVP required.

All events are at CIDNY, 841 Broadway, Suite 301, New York, NY 10003, unless otherwise noted. To RSVP for events, contact Laurette at 212/674-2300 or info@cidny.org. For events in Queens or if you only speak Spanish, RSVP to Jose at 646/442-1520 or jmera@cidny.org. If you need an accommodation, such as large print or interpretation services, let us know by Wednesday, October 3.
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**OCTOBER 2018 CALENDAR**